

WARRANTY



Thank you for selecting Leedo Cabinetry. Leedo works hard to provide an excellent product at a very competitive price. We guarantee all Leedo products for a period of One (1) year from the date of the completion of project installation to be free of defects in materials and manufacturing. During this period we agree to replace, at not cost to the owner, any portion of our work that is found defective.

While Leedo guarantees all structural aspects of our products for a period of one year, the following exclusions do apply:

- Due to the naturally occurring variations in wood, we do not guarantee uniformity of color, tone or grain pattern; nor do we guarantee that stain or finish colors will be free of minor inconsistencies caused by natural variations in pigments and materials.
- Hairline cracks or visible joint separations are considered normal changes that can occur with wood products based on environmental conditions.
- Damage caused by normal wear and tear, abuse, neglect, misuse, alterations, water damage, or other environmental conditions such as exposure to extreme temperatures or humidity.
- Damage caused by exposure to excessive heat sources.
- Work done by others, including refinishing or removal of cabinets.
- Thermofoil cabinetry installed without protection from excessive heat sources. Heat shields and/or fillers and overlays should be used to protect cabinetry near appliances that emit heat.
- Touch-ups, door and drawer adjustments, or cosmetic work.
- Color changes that may occur due to natural aging of the wood or due to exposure to either natural or artificial light.
- Discoloration or dullness in the finish or wood stain that may occur after exposure to ultraviolet light.
- Small or hairline cracks on painted product that may become visible at connecting joints. Please refer to painted product disclosure.

Leedo Manufacturing will make the final determination on any warranty-related items. Should a defect in materials or workmanship occur, excluding those noted above, Leedo maintains the right to repair or replace the product at our discretion.

Leedo works hard to provide an excellent product at a very competitive price. We select the best cabinet material suitable for the manufacturing of a finished cabinet that meets our customers needs and KCMA testing. Our machining, assembly, and finishing procedures operate together to provide the highest quality of performance and appearance that our customers require to match the demanding lifestyle of their end users. Our finishing materials and application methods are consistently tested / inspected for quality and consistency using the latest technology.

Wood of all species is hygroscopic, meaning that it is subject to the humidity and temperature of its environment. It will lose or gain moisture and consequently shrink or swell depending on the environment. Even protective coatings cannot prevent this movement; they merely impede the process.

Painted Finishes

When the final product is painted, the solid colored paints and glazes mask the joint on assembled wood components. Due to the naturally occurring variations in wood that are beyond Leedo's control, we do not guarantee that the connecting joints will remain hidden by the paint. The wood components shrink or swell accordingly, sometimes resulting in the joints becoming visible in the form of small hairline cracks where the components are fitted during the assembly process. This is a natural occurrence that can be minimized by maintaining a stable environment. The strength and integrity of the door is not compromised by these hairline cracks. Because this is a natural occurrence, Leedo cannot accept responsibility for the inherent properties of wood and wood products, specifically hairline cracks that occur when environmental changes occur.

Wood Products

All wood products can be impacted by climate changes in humidity and dryness that may cause doors, drawers, or face frames to swell, shrink or warp over a very short period of time. Customers are responsible to store delivered products appropriately. Cabinets should not be stored in areas that are exposed to open air, moist environments, prolonged heat/dryness, chemicals or paint fumes. Leedo is not responsible or liable for products that shrink or swell after customer acceptance by customer.

Wood Panel Patch Disclosure

Leedo works diligently to provide quality materials for all products. Due to challenging supply chains and availability of materials, Leedo may find it necessary to substitute or replace products over time. Visible holes in wooden products is considered a natural variability of wood and not considered a product defect. Plywood panels with oval patches to conceal holes or knots may be used on cabinetry. These patches will not normally be visible once the cabinetry is installed.

Decorative Hardware Application

Customers are responsible for the careful installation of decorative hardware. Caution should be taken when drilling for hardware to avoid areas with visible joints or wood imperfections that may cause the wood or substrate to split.

CABINET CARE GUIDE

A soft cotton cloth dampened with warm water is usually sufficient to clean your cabinets. If more thorough cleaning is required, use one of the following cleaning solutions:

- A mixture of dish washing liquid and warm water
- A mild all-purpose cleaner. **Make sure it does not contain ammonia, silicone, or acid.**

Using the mildest cleaning solution will successfully clean your cabinets. Stronger products may damage or discolor your cabinet finish and are not recommended. After cleaning, wipe all surfaces with a clean, damp cloth. Dry immediately, using another soft, clean cloth.

SPILLS

Clean spills immediately. Prolonged exposure to spills, including food, water or other liquids, or grease spills can cause permanent discoloration or damage to your cabinet's finish.

CLEANING PRODUCTS TO AVOID

- Harsh chemicals including ammonia and bleach
- Abrasive cleaning products such as tub and sink cleaners scouring powder, scouring pads, or steel wool
- Sponges or dish clothes. They may contain particles that could scratch your cabinets, or they may contain food and oil residue
- Solvent-based or petroleum-based products such as mineral spirits, nail-polish removers or paint thinners
- Silicone-based cleaning, waxing or polishing products

REGULAR DUSTING

Use a clean, soft, lint-free cotton cloth for regular dusting. Packaged dusting sheets are not required or recommended. **Do not use pre-moistened dusting sheets or aerosol products specified for dusting.**

WAXING AND POLISHING

Waxing is not required or recommended. Over time, waxing and polishing compounds may build up on the surface of your cabinets and cause a hazy, streaky or yellowed appearance.